

## **PROGRESS AND FUTURE PLANS – COMMERCIAL AND CHANGE DIRECTORATE**

### **Summary**

1. The Director of Commercial and Change is invited to discuss progress on priorities and future plans in his Directorate, including an emphasis on branding and reputation.

### **Background**

2. In January 2015, the Director outlined to the Panel his priorities which included:

- Open for Business
- Commercial leadership across the Council
- Next phase of Transformation
- Worcestershire reputation
- Ensure the Directorate is efficient and effective (including structure)
- Major Directorate projects such as JPV and Investing in the Future
- Ensuring the commissioning cycle is effective from insight, design, procurement through to performance and contract management.
- Examining whether commissioning a service was still the right thing to do and the best way of providing a service.

3. The Panel also received an update on the commissioning of support services.

4. To ensure Members have adequate levels of knowledge it was agreed that, as part of this Panel's work programme (approved by Council in May 2015) the Panel would receive briefings from the Director, or Heads of Service where appropriate, on progress and future plans covering their areas.

### **Purpose of the Meeting**

5. The Panel is asked to:

- consider progress on the Directorates' priorities, the commissioning of services projects and future plans
- determine whether it wishes to make any comments to Cabinet
- consider whether any further scrutiny work is needed

6. In doing so the Panel may wish to consider how scrutiny can support World Class Worcestershire.

### **Contact Points**

#### **County Council Contact Points:**

Worcester (01905) 763763, Kidderminster (01562) 822511 or  
Minicom: Worcester (01905) 766399

## **Background Papers**

### **Specific Contact Points for this Report:**

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In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the background papers relating to the subject matter of this report are:

- Agenda and Minutes of Council on 14 May 2015
- Agenda and Minutes of Resources Overview and Scrutiny Panel 22 January and 15 May 2015

All of which are available on the Council's website at the following link:

[http://www.worcestershire.gov.uk/info/20013/councillors\\_and\\_committees](http://www.worcestershire.gov.uk/info/20013/councillors_and_committees)